WE ARE AMS

We deliver integrated solutions in the world's most remote and challenging locations.
Over the last two decades, AMS has successfully delivered integrated solutions to support Governments, Aid Agencies, and Commercial organizations across Asia, Africa, and the Middle East. Our international portfolio provides Project Operations & Support, Software & Data Solutions, Supply Chain & Procurement and Life Support Services in the world’s most remote and challenging environments.

We are proud to be recognized as a leading solutions provider and dependable partner, managing complex operations from start to finish. Our passion and commitment to integrate our services with local knowledge and culture ensures mission success for our clients and builds positive sustainable growth in the communities in which we operate.

WE PROVIDE. WE DELIVER. WE ARE COMMITTED. WE ARE AMS.
Our services offer proven solutions for all your operational needs and infrastructure developments. We make it possible for you and your staff to live and work comfortably in remote locations. You can rely on us to keep facilities and equipment operational, allowing you to focus on the task at hand.

AMS’ experience and dedication has allowed us to become a leading solutions provider, integrating technology with local knowledge and culture. This integrated approach produces real time data that can be translated into action, creating a positive impact on organizations, people and their communities.

We focus on hiring locally, which we achieve through our blended learning and development programs. This allows us to create long-term sustainable employment opportunities and provide a complete employee life cycle. These innovative programs help people unlock their full potential while also enhancing your operational capabilities.

Our supply chain teams have developed strong and robust partnerships to efficiently manage connections down to the last mile. AMS’ global geographical reach to challenging locations uses real-time tracking to ensure transparency from beginning to end.
AMS offers proven and robust solutions for all operational requirements and infrastructure developments. Our Project Operations team have worked on a varied range of complex projects constructing and developing buildings and workshops in some of the most challenging and remote environments. Using innovative service channels we deliver on commitments and become a trusted partner with local communities.

Integrating solutions across software, life support and supply chain means we offer effective solutions for the best possible results. We synchronize, manage and deliver your requirements allowing you to build on your capabilities and achieve goals.

**OUR SERVICES INCLUDE:**
- Construction & Engineering
- Operations & Maintenance
  - Facilities Management
  - Water Production
  - Wastewater Treatment
  - Prime Power Management
  - Waste Management
  - Hazardous Material (HAZMAT) Treatment & Disposal
- Asset Management & Maintenance
- Technical Training
- Recruitment & Manpower Support
THE CHALLENGE
To design, build and operate facilities across Afghanistan for managing and maintaining over $3 billion USD worth of assets.

SOLUTION
We constructed maintenance facilities and delivered life support services in less than 60 days across 20 regional and satellite sites.

We provided:
- Vehicle maintenance facilities and workshops
- Warehousing
- Prime power generation
- Fully operated kitchens and dining facilities (DFAC)
- Ensuite accommodation for 500 staff
- Laundry services
- Morale, welfare and recreation (MWR) facilities

SUCCESS
We established relationships with local businesses and suppliers, building trust with the local community and resulting in cost savings of over $100 million USD during the contract.

Our innovative methodologies reduced costs, eliminated fraud, empowered the local community, and supported sustainable economic growth in the region.

OUR APPROACH TO AN INTEGRATED UNDERSTANDING OF DIVERSE PROGRAMS, SERVICES, SYSTEMS AND COMMUNITIES IS...
- Rigorous project management with robust tools and processes facilitated by our experienced managers. Providing efficiency in day-to-day operational activities and resulting in the success of our workflow executions.
- Process flexible planning integrated into our systems and strategies maximizing interoperability.
- Digital innovation improving and streamlining planning and operational practices.
- Optimizing supply chain management in terms of cost scheduling, quality control and logistics, increasing our flexibility and reliability.
SUPPLY CHAIN & PROCUREMENT

Our Supply Chain team has extensive experience providing international logistics and local transportation using land, sea and air to move cargo and assets with complete visibility and real time updates.

Your mission will benefit from our bespoke solutions, partnerships and diverse global supplier base, with strategically positioned logistics and distribution hubs.

We plan, execute and monitor all supply chain activities with the objective of creating added value and improving operational performance in challenging and remote locations. We integrate solutions and work with the communities to procure local sources wherever possible. This approach reduces costs and builds sustainable supply chains.

OUR SERVICES INCLUDE:

• Procurement (Non-Food)
• Procurement (Food)
• Warehouse Management
• Logistics & Transportation
• Import / Export
• Multi Modal Transport (MMT)
• Chartered Transport Flight
THE CHALLENGE
To solve the problem of spiraling costs across a US Government fleet of over 7,500 vehicles in Afghanistan.

SOLUTION
We designed and built proprietary software to manage rental operations, bringing transparency and accountability to the entire program. Supported by these systems, a solid supply chain was established, and the program was able to maintain fleet availability above 95%.

SUCCESS
After constructing facilities across four locations, we successfully established a Transportation Motor Pool which documented the existing fleet and its condition, replaced costly leases with a fleet of new vehicles and managed the supply chain.

The program was seamlessly integrated into the US Government’s Logistics Civil Augmentation Program (LOGCAP IV) after completion.

LOGICAL CONSOLIDATION OF OPERATIONS OFFERS SIGNIFICANT BENEFITS THAT IMPROVE SERVICES PROVIDED TO OUR CUSTOMERS.

- Cost saving fast logistics.
- Providing end-to-end logistics solutions to achieve customer needs from supplier point of origin to the point of destination.
- Finding alternative solutions with the most cost effective and achievable performance, despite environmental constraints.
- Quality optimizations.
- Implementing price matching bidding and bulk-purchasing strategies.
- Reducing costs through economies of scale.

FACILITIES CONSTRUCTED IN 90 DAYS

COST SAVINGS OF $52M WITHIN 2 YEARS

FLEET AVAILABILITY INCREASED TO OVER 95%
SOFTWARE & DATA SOLUTIONS

AMS’ Software and Data Solutions are developed to work effectively in the most challenging environments. These solutions will efficiently manage and support operations. This will enable you to acquire, analyze and visualize data to make evidence-based decisions in real time.

With a wide range of applications from asset management and tracking all the way through to cyber security, we have a global track record providing customized solutions. It is our innovative proprietary management systems that allow us to redefine the boundaries of what is possible.
THE CHALLENGE

To develop and implement a Fleet Management Information System for the Ministry of Health in Uganda. The system allowed them to plan and allocate their land and marine based fleet resources, to increase efficiency in the delivery of health services to its citizens.

SOLUTION

Our solution provided live tracking and telematics for over 2,000 vehicles and boats, spread across multiple locations and sub-ministries within the country.

SUCCESS

With these systems we increased accountability, helped to combat fraud, allowed the ministry to actively monitor and control costs, and utilize their vehicle fleet more efficiently. Ultimately, the solution enhanced and sustained health delivery services.
AMS provides your workforce with quality Life Support Services enabling daily operations to run smoothly and maximizing productivity. We create integrated solutions to build a safe, secure and streamlined environment, even in the most remote and severe locations.

Our experience has taught us that while basic necessities are fundamental, it is the additional support services that your employees will value most. That is why our full-service kitchens provide culturally appropriate meals, medical centers provide health and dental support, and recreation facilities allow staff to relax during their downtime. This means you can provide your workforce with a comfortable ‘home away from home’ environment, so they can get on with the job at hand.
THE CHALLENGE
To provide life support services for a multi-cultural workforce of over 130 local and international staff in Somalia working on existing contracts.

SOLUTION
A self-contained camp which covered over 10,000 plus square meters and included:
- Accommodation units
- Fully serviced kitchen and dining facility (DFAC)
- MWR facilities
- Wireless internet
- Laundry
- Cleaning
- Maintenance services
- An international security team onsite 24/7, who also operated a secure airport shuttle service.

SUCCESS
We successfully served over 870,000 meals to camp occupants. Our expertly trained facility management staff provided continuous operations across all support services.

COST OPTIMIZATION WAS ACHIEVED THROUGH OUR:
- Strategy to maintain a labor pool.
- Automated customer focused work order management which increased efficiencies throughout the preventative maintenance schedule.
- Implemented a swipe card system compatible with the customer’s communication and information systems to automate tracking, reporting and validate services.

COST SAVINGS
OUR STRATEGY TOWARDS DELIVERING END-TO-END INTEGRATED FACILITIES AND PLANNING MANAGEMENT SOLUTIONS

65,520 m³ SAFE DRINKING WATER
PROCESSED BY THE PURIFICATION PLANT

OVER 870,000 MEALS SERVED
DIRECT IMPACT ON 270 LOCALS
We deliver integrated solutions encompassing infrastructure, technical, and professional services to governments, aid agencies and commercial organizations. We enable our customers to focus on their core business by combining best practices in international standards and cultural integration.

Our services include customized camp facilities and infrastructure services, supply chain and procurement, software and data solutions, and more. We have a solid reputation for delivering customer support every day, particularly in the most remote and difficult environments. Because of our experience, we understand what it takes to face any challenge and find a solution.

Our strength is building cultural bridges by recruiting and training local staff. We help to create a positive impact in the communities in which we operate.
We serve governments and intergovernmental agencies that rely on us to deliver consistently. We provide a broad variety of services for thousands of personnel and assets on the ground:

- Rapid mobilization
- Life support
- Last mile supply and logistics
- Construction
- Environmental services
- Real time software solutions
Our end-to-end integrated solutions, together with years of first-hand experience, make us the right partner to ensure continuity of operations no matter what the circumstances or environment brings. We have a proven track record of success affecting long-term outcomes. Our approach to providing better planning and organization as well as more visibility and control over the flow of materials and services aims to streamline your costs and operations.

Our areas of expertise include:

• Camp construction and infrastructure
• Operations and maintenance (O&M)
• Water supply
• Retail and leisure services
• Power generation
• Security
• Facilities management
• Catering
• Waste management
• Cleaning
• Telecommunications
• Fire protection
After two decades of working in conflict and post-conflict zones, we have honed our skills in these demanding environments. We recognize and support the critical work of aid and development agencies, as well as their missions to maintain peace and security, drive and expand sustainable development, combat instability and improve people’s living standards.

AMS provides solutions in situations requiring emergency response, mobilization to disaster areas and war zones, and in regions where long-term intervention is needed. We construct, equip, and manage temporary accommodation and provide all necessary facilities and services including power, food, water, medical, waste management, and supply chain.

We foster trust and respect in the local community by employing local people and suppliers and promoting long-term development. We help the mission in transitioning communities from a state of conflict and instability to one of peace and stability.
When AMS adopted our Creating Shared Value (CSV) model as a strategy after years of doing business in Afghanistan, we embraced the opportunity to align our business model with the United Nations (UN) Sustainable Development Goals (SDGs). After successfully incorporating CSV and consistently proving that in countries such as Afghanistan, purpose, profit, and social impact can simultaneously coexist.

We have learnt how to make a difference in developing nations and encompass social transformation initiatives in all that we do. As such, we strive for the growth and empowerment of local communities, as well as the continuous improvement of the social and economic conditions in the countries in which we operate. Our success in CSV is driven by a principle of mutual respect, trust building, and ongoing commitment, which results in a positive impact within the communities where we live and work.

We are committed to the principles that serve as the firm foundation of AMS-CSV. This approach encourages ownership while increasing business productivity and long-term sustainability.
We focus on the long-term strategies and activities that promote AMS-CSV:

- Train and mentor local staff to take on managerial roles.
- Create jobs for all regardless of economic status, gender, age, race and religion.
- Provide employment opportunities to enable communities to rise out of poverty.
- Build training programs that create transferable skills.
- Empower women.
- Support local businesses by utilizing local resources.

Creating Shared Value through collaboration with our communities will remain part of AMS’ DNA for many years to come.
COMMUNITY ENGAGEMENT

AMS works to empower local communities in the regions where we operate, giving back by helping to stimulate social and economic growth. Community engagement works best when the ongoing processes enable relationships and trust to build and strengthen over time.

AMS engages with communities achieve long-term sustainability, allowing individuals and families to reclaim their livelihoods, strengthen their resilience, and participate more productively in their communities. Our local partners are of paramount importance to us, so it is rewarding to see how much change we can bring and how much they appreciate our presence.

Together, we not only empower our employees and their communities by creating job opportunities, but we also foster an environment in which people can challenge and develop themselves, as well as participate in life-changing initiatives.
Family feeding program

The most affected people when a crisis occurs are those working to support their families. Job loss and lack of opportunities can lead to hunger and starvation.

In response to the COVID-19 pandemic, and as food insecurity worsened in Afghanistan and Somalia, AMS used their supply chain and collaborated with local organizations to support poor families.

AMS PARTNERED WITH THE COMMUNITY TO ENSURE RELIEF PACKAGES WERE BOUGHT LOCALLY

OVER 800 FAMILIES RECEIVED FOOD RELIEF PACKAGES IN AFGHANISTAN DURING THE COVID-19 PANDEMIC

DELIVERED 90,000 MEALS OVER A PERIOD OF 2 MONTHS

AMS PARTNERED WITH THE COMMUNITY TO ENSURE RELIEF PACKAGES WERE BOUGHT LOCALLY

OVER 1,200 FAMILIES RECEIVED FOOD RELIEF PACKAGES IN SOMALIA DURING THE COVID-19 PANDEMIC

PRIORITY WAS GIVEN TO WIDOWS WITH CHILDREN & FAMILIES WITH 5 OR MORE CHILDREN
AMS Karate for Peace started in 2005 through the dedication and passion of one of our employees. Rohin Qateh joined AMS as a translator and is now an international Karate Gold Medal Champion recipient from a dozen countries and holds the Afghanistan National Karate Champion title. The club started with Rohin as the single instructor and five children and has since grown to 20 instructors, over 2,000 Karate graduates 300 of whom are women.

Our graduates have traveled the world, won medals in various tournaments, carried the Afghan flag, and spread the peace message to their fellow citizens. AMS Karate for Peace has changed and touched many lives in the communities, and you can see the change in discipline as well as mentalities. AMS Karate for Peace is accessible to children and youth through our community clubs, and the goal is to extend the program in all countries where AMS operates through partnering with schools and community centers.
Baking traditional bread is a domestic skill passed down through generations from mother to daughter in Afghanistan, where it is a staple part of the diet. There are few options for women in the region who want to earn a living, feed their families, and use their skills to effect change for a better future.

AMS saw an opportunity to empower Afghan women through education and sustainable employment and designed a program to launch a women-only bakery. The bakery is now a successful and self-sustaining enterprise that sells bread to the camp, which serves over 7,000 meals per day.
We announced our partnership with the Enabled Children Initiative (ECI) in 2020 during the COVID-19 pandemic. The ECI is one of the only organizations working in Afghanistan that is dedicated to empowering, educating, and integrating children with disabilities. Their motto is ‘disability is not inability’. AMS’ grant provides critical, sustained support to Windows of Hope (a private care home) to cover rent, security, food, clothing, healthcare, education, physiotherapy, and recreational costs. This means that ECI now has the ability to focus on expanding their educational program and to reach more disabled children in the community with schooling, daycare and physiotherapy services.

We also donated two vans for the Fatima Khalil school (another initiative of ECI), one van to transport or help commute their staff and teachers to school and one, specialized van, for the children with disabilities to go on field trips and to events.

Our main goal with this grant is to provide youths with disabilities access to education, and to ensure they are prepared and ready for the employment opportunities in future.
BRINGING SUSTAINABLE IMPACT

For AMS, acting sustainably is integral to our core business activities. We are continuously seeking to use natural resources more wisely, to create lasting relationships with communities where we operate, to increase education and skills of the local labor force and help small businesses become more resilient.

Demonstrating our efforts to make a positive impact with all our projects, AMS supports the UN Sustainable Development Goals (SDGs). Adopted by all United Nations Member States in 2015, the Goals are a universal call to action to end poverty, protect the planet and ensure that all people enjoy peace and prosperity by 2030. We link our objectives to all 17 SDGs but focus our efforts on five of them, where we believe we can have the largest impact:

- Ensure healthy lives and promote wellbeing for all at all ages
- Ensure inclusive and equitable quality education and promote lifelong learning opportunities for all
- Achieve gender equality and empower all women and girls
- Ensure sustainable consumption and production patterns
- Conserve and sustainably use the oceans, seas and marine resources for sustainable development

To further establish our commitment to the UN SDGs AMS became a signatory to the UN Global Compact in 2012 and commit to working towards more of the SDGs annually.